## 1 Golf.One

## Visitor Booking / Voucher Policy

- Bookings start on the hour and finish 55 minutes past the hour to allow for change over and cleaning between bookings. 1-hour bookings will entitle you 55 minutes of bay usage; half-hour bookings entitle you to 25 minutes of bay usage.
- Please arrive at least 10 minutes before the scheduled time of your bookings to allow us to check you in and ensure the full use of your time in the bays.
- Maximum group size for each golf bay is 6 people, (This includes those not playing as well) For junior groups, up to 5 juniors per bay, with one adult present. Larger bookings will be allocated across multiple bays.
- Please book based on the number of players, with a maximum of 6 people per bay. Non-playing guests will be charged £5, which will be credited towards the bar tab
- Bookings are non-refundable. Changes can be made free of charge up to 72 hours before the start of your booking, subject to availability. After this period, a £5 per person, per hour, fee will apply for any rescheduling. Please note that bookings can only be rescheduled once and no changes can be made 24 hours prior
- Vouchers are non-refundable. They **must** be redeemed within the stated validity period after which time they expire and cannot be used. Vouchers are valid for 6 months from the date of purchase. Vouchers cannot be exchanged for cash.
- Vouchers cannot be used in conjunction with any other offer and may only be redeemed against full-priced items, not discounted bay hire or other promotions. Unless otherwise specified, vouchers hold no cash value.
- We'd love for you to finish your 'last hole', however if we have bookings after yours, this cannot be guaranteed to allow time for turnover.